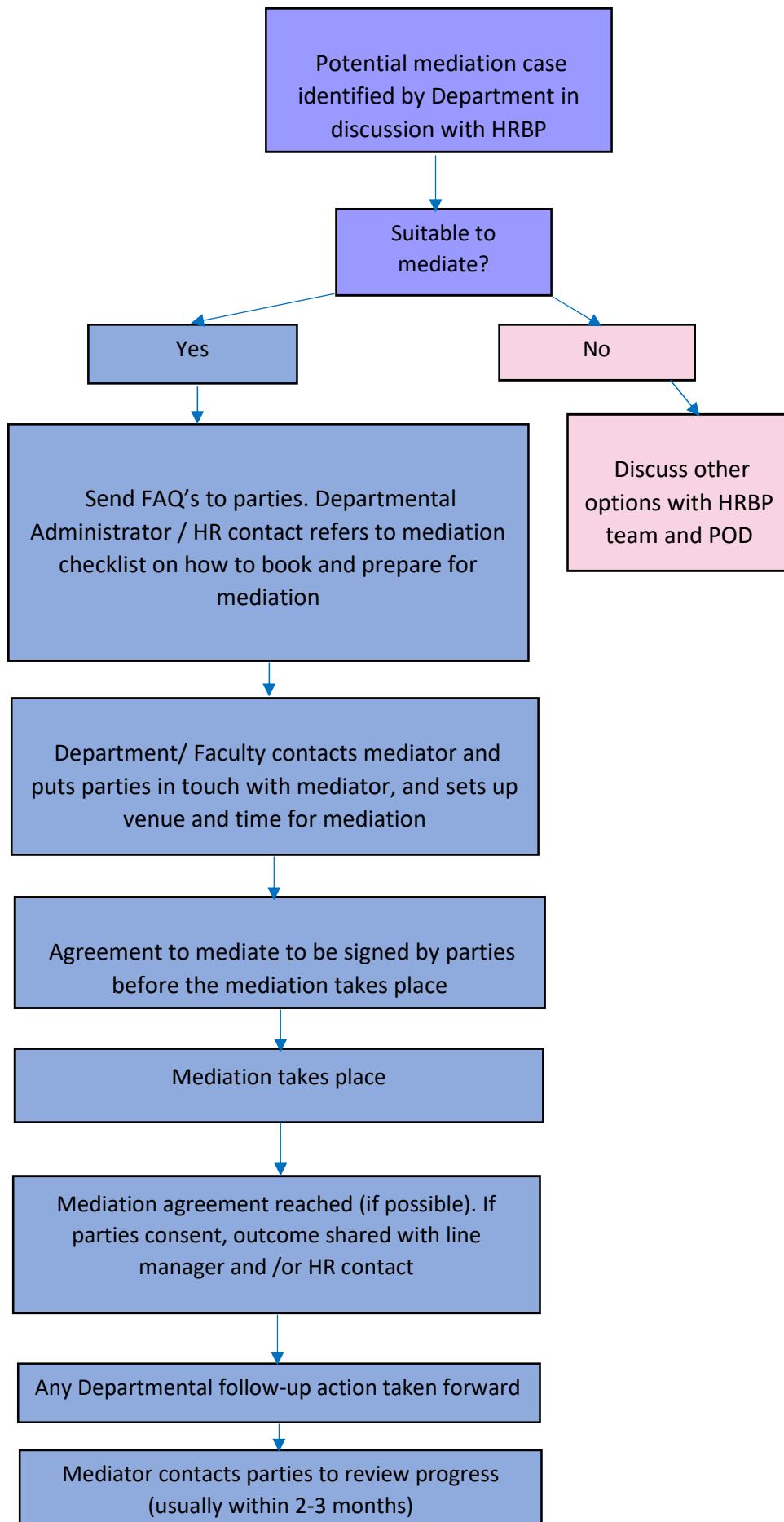


## Mediation Flow Chart



All information about mediation, including outcome if shared with the consent of the parties, retained in accordance with guidance on staff data retention and GDPR policy and procedure